

CASTAÑO

THE ART OF MONASTRELL

INTEGRATED QUALITY AND ENVIRONMENT POLICY

The management of BODEGAS CASTAÑO S.L., a company dedicated to "Production, Bottling and Marketing of Wine", aims, with this document, to establish the main guidelines of the company in order to:

- Ensure a continuous improvement of the service provided, always satisfying both, requirements by third parties, as well as the legal and mandatory rules and guidelines.
- Provide a framework for establishing and reviewing quality and environmental objectives.
- That our stakeholders perceive and appreciate our continuous improvement.
- Developing activities within a totally respectful environment, under the principle of pollution prevention.
- Comply with customers' requirements, as well as the legal and mandatory rules applicable.
- Achieve high levels of loyalty from our stakeholders

In order to achieve this and always taking Quality and Environment Management System into consideration, the following guidelines have been established:

- The Management assumes the commitment to comply with the Quality and Environment Policy, the objectives, development and implementation of the Management System and always seek the correct path towards the continuous improvement of its effectiveness.
- The staff must comply with the provisions of the manuals and procedures, always acting on the risk assessment.
- Continuous contact with all parties in order to acknowledge their needs and to be able to adapt to them accordingly.
- Increase the level of training of our staff, which results in greater personal satisfaction, clear improvement in the work environment and in the provision of our services.
- Assuming the commitment to manage vital resources such as Water and Energy in a demanding and efficient way by assigning the necessary and viable means.
- Maintain a strict control of the most significant environmental aspects, to minimize any type of impact.
- Assuming the commitment for the protection of the environment, including pollution prevention.
- The organization uses the methodology of risk assessment of processes to prevent possible deviations or nonconformities of the quality management system.

The management of BODEGAS CASTAÑO S.L., subscribes this policy and assumes the commitment to maintain and extend to the general public the content of this policy.

BODEGAS CASTAÑO, S.L.

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